



March 15, 2013

Contact:

Rick Stumpf

Adams Elevator Equipment Company

General Manager

1-847-581-3695

rick.stumpf@adamslevator.com

FOR IMMEDIATE RELEASE

Adams Elevator sales and service team moving

Effective March 28, the Adams headquarter office will move to downtown Chicago

Niles, IL – Adams Elevator Equipment Company today announced that after 20 years in its suburban Chicago location, it will relocate its sales and service team to downtown Chicago. This move, which will be **effective March 28, 2013**, shouldn't cause any major disruptions in service.

“We're excited for a refreshing change of scenery in the middle of a thriving vertical transportation market, and we're committed to maintaining the service customers have come to expect from us,” says Rick Stumpf, General Manager of Adams. “Customers will still be able to work with the Adams team they know and trust—and still enjoy the 98-percent same-day shipping rate they expect.”

In preparation for the move, Adams will shut down phones at 2 p.m. CDT on Wednesday, March 27. The company will be back up and running the next day, Thursday, March 28, at 8 a.m. During these changes, customers are encouraged to order parts from the Adams online store and will receive 2 percent off all prices. If they haven't already, customers can register at <http://shop.adamslevator.com>.

Individual direct-dial phone numbers will change (Adams associates will provide that information to customers promptly), but Adams' toll-free 800 number will remain the same.

Details of the new location, effective March 28, 2013, are:

Adams Elevator Equipment Co.
100 South Wacker Dr., Ste. 1575
Chicago, IL 60606-4013

(800) 929-9247 Adams Parts Sales & Technical Support toll-free number
(312) 610-8500 (Main office phone number)
(312) 348-6161 (International dept. direct dial)
(312) 348-6162 (Fax line for Adams parts sales)
(312) 348-6163 (Fax line for Adams main office)



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About Adams Elevator

Adams Elevator Equipment Company supplies a [full line](#) of safety system and accessory products for elevator service companies and is the largest distributor of elevator replacement parts, safety products, poly rollers, and door protection products to the elevator industry. With the industry's most extensive parts selection in inventory, Adams is able to fulfill 98% of parts orders with same-day shipment. For more information or to request your catalog, call 800-929-9247 or visit us online at www.adamselevator.com.