



6/10/2015

Contact:
Rick Stumpf
Adams Elevator Equipment Company
General Manager
(312) 610-8503
rick.stumpf@adamselevator.com

FOR IMMEDIATE RELEASE

Adams Elevator Enhances Customer Service with Online Chat

Addition of chat feature to Adams web sites offers a fast and easy way for customers to get in touch with an Adams Customer Service Representative

Chicago, IL – Adams Elevator announces the addition of live chat functionality to all of its websites. The enhancement allows site visitors to have customer service inquiries answered by an Adams representative in real time, providing a faster alternative to phone or email.

“We’re always striving to provide the best customer service possible, and adding this live chat capability to AdamsElevator.com is a major step in that effort,” Rick Stumpf, Adams’ General Manager said. “The same knowledgeable and experienced representatives our customers have come to rely on when they phone us will be on the other end of the chat to provide the same level of support and service to visitors at our web sites.”

Representatives will be available for live online chat during Adams’ regular business hours, 7:00 a.m. – 5:00 p.m. Central Time, Monday through Friday. During off times, site visitors can leave a message via chat and expect a phone or email response as soon as an Adams expert is available.

The chat feature is active now on all of Adams’ sites: Shop.AdamsElevator.com; www.AdamsElevator.com; and www.AdamsCanada.ca.

About Adams Elevator

Adams Elevator Equipment Company supplies a [full line](#) of safety system and accessory products for elevator service companies, and is the largest distributor of elevator replacement parts, safety products, poly rollers, PC boards and door protection products to the elevator industry. Our state-of-the-art warehouse stocks more than 40,000 items for fast and efficient order fulfillment. For more information or to request your catalog, call 800-929-9247 or visit us online at www.adamselevator.com.
